

### **Our Mission**

Arrow Disposal Service is a waste hauling and recycling company that prides itself on its ability to partner with governmental and private entities in order to provide outstanding solid waste and recycling services.

Our company offers affordable solutions for all your collection and disposal needs.

Our mission is to bring **SERVICE** back to the waste hauling industry where it belongs. We still believe in that almost forgotten cliché

that a job worth doing is a job worth doing well.

We approach the business of waste collection with service first in mind, with equal emphasis on performance and value for our customers.

# A Bit of History

Our founder, Richard Urrutia, began providing refuse services in Alabama back in 1995.

He was able to turn his original company, Urrutia Incorporated, into a major contender in the garbage industry by emphasizing a service first philosophy.

Urrutia Inc. quickly evolved into one of the largest privately held refuse companies in Alabama and was eventually acquired by an investment firm in June of 2007.

Intent on duplicating their prior successes, Mr. Urrutia and his experienced corporate team assembled a new solid waste collection company named Arrow Disposal Service Inc.

We guarantee that should you select Arrow Disposal Service as your source for refuse collection, we will perform these services to the highest degree of satisfaction.

Arrow is currently providing residential collection service to over 68,000 customers in Alabama & Mississippi.

# ADSI 856-440-3983

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#### Did You Know?

- The average person generates over 100 tons of garbage in a lifetime.
- 120,000 cans are recycled every minute.
- An average kitchen size bag of trash contains enough energy to power a light bulb for 24 hours.
- Arrow's owner, Richard Urrutia was previously named Alabama Small Business Contractor of the Year.

The name may have changed but the service remains the same!

## Residential Garbage Services

From individual homeowners seeking subscription service to large municipalities and counties seeking a contract hauler for their residents, Arrow Disposal Service has the answer to all your waste collection needs.

Our staff of professional, experienced drivers and assistants take great pride in the services that they perform. We offer collection service for all types of residential wastes including: household garbage, leaves and yard waste, bulk items, and more.

Arrow Disposal Service also offers, as an option to our customers, 95 gallon wheeled containers.

These carts make storing and transporting your trash a breeze.



## Commercial Refuse Services



All businesses generate some form of refuse or waste that must be disposed of in an environmentally safe and sound manner.

Arrow Disposal Service is your solution to dealing with waste generated by your business. We are a full service company that can provide all types of commercial collections.

From a simple hand pickup to multiple

containers and locations serviced daily, you can count on our company for dependable and efficient service.

We can provide a full range of dumpsters, roll off (open top) containers, and compactors to meet your commercial collection needs.

## **Recycling Programs**



Our natural resources are being depleted at alarming rates and research has proven that effective recycling programs can help to slow this process.

Arrow Disposal Service offers many types of recycling services including both sorted and co-mingled curbside collection for residential customers, dropoff centers, green-waste processing, facilities management, as well as a variety of commercial services.

There are many alternatives to landfill disposal and it's important that we utilize the most environmentally sound options available.

Contact our recycling specialists today and let Arrow Disposal Service develop a recycling program tailormade to meet the needs of your organization.



#### **Customer Service**

Our goal is to provide the highest level of customer satisfaction in the waste industry. To be successful, customer service must be the focal point of our operations

Our friendly and experienced customer service representatives have the knowledge and ability to assist you with any need that may arise.

We personally answer each and every call during office hours so that you will never get stuck with those annoying automated phone systems when contacting Arrow Disposal Service.

Your calls and questions are as important to us as an accurate answer is to you. Customers may contact us toll free via phone, email, or by submitting questions and comments on our website.

All of our drivers are equipped with cell phones in order to resolve any issues that arise fast and efficiently.

Customer service is the most important aspect of our business. Don't settle for less, choose the best!

Every call to Arrow's customer service dept is answered by a LIVE person!



# Community Development / Economic Impact

Due to its unique size, our company possesses the ability to provide personalized services to our customers at the corporate management level, while applying state-of-the-art ideas in waste removal and disposal.

We are often able to give back to the community in ways that bigger corporations cannot. Arrow will be committed to redistributing funds and energy back into the community at all times.

This may include but not be limited to: establishing a local office, hiring local residents, and purchasing fuel, tires



maintenance needs and equipment from local vendors.

In essence, Arrow will always seek a local business solution first. In addition, we will always provide refuse services for special community events at little or no charge.

We want to be a big part of your community!

#### **Executive Team**

At Arrow Disposal Service, we believe that people are our most important asset.

Our owners have carefully assembled an executive team that has extensive experience providing all types of refuse Services to all types of customers.

Our team members are qualified and capable of ensuring that Arrow provides the very best solid waste collection and disposal service possible.

We view each and every contract that we serve as a partnership between Arrow Disposal and our customers. We will work together with you to ensure that all your disposal needs are met and your expectations exceeded.

Our executive team will remain dedicated to this philosophy throughout the life of each contract that we serve.



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#### **CONTACT US TODAY!**

\*106 W Court Square \* Abbeville \* AL \* 36310

Toll Free: 866-440-3983 Email: Info@ArrowDisposal.net Fax: 334-585-2030 Web: www.ArrowDisposal.net

The owners and executive management team at Arrow Disposal Service have successfully performed refuse and recycling collection and disposal services for municipalities and military installations across the United States.

Listed below are the areas that our owners have served. We are extremely proud of each contract and will be happy to provide references for any location listed upon request.

#### Contract History: References Available

LOCATION	CUSTOMERS	SERVICE TYPE	DATE STARTED	COMPANY NAME
MUNICIPAL Barbour County, AL City of York, AL Crenshaw County, AL Town of Sunflower, MS Scott County, MS Pike County, AL City of Indianola, MS Carroll County, MS Choctaw County, AL City of Horn Lake, MS City of Southaven, MS Town of Heidelberg, MS City of Bay Springs, MS Lauderdale County, MS City of Spanish Fort, AL City of Spanish Fort, AL City of Thomasville, AL City of Chikasaw, AL Coffee County, AL City of Gardendale, AL City of Clay, AL City of Vestavia Hills, AL City of Boaz, AL City of Hoover, AL Coosa County, AL Marengo County, AL Chambers County, AL Chambers County, AL City of Demopolis, AL	2,500 900 2,500 350 7,500 3,000 3,250 3,750 6,000 7,400 17,000 350 800 13,000 6,200 1,668 4,560 1,500 2,905 6,000 4,133 3,023 10,700 2,725 22,000 1,909 2,915 4,163 7,173 3,120	RES	10/1/2017 08/1/2017 01/1/2016 12/1/2015 04/1/2015 04/1/2015 10/1/2014 10/1/2012 10/1/2012 11/1/2012 12/1/2010 12/1/2010 12/1/2010 03/1/2009 10/1/2006 10/1/2006 10/1/2006 10/1/2006 10/1/2005 10/1/2005 10/1/2005 10/1/2004 02/2/2004 10/1/2003 03/1/2003 10/1/2003 03/1/2003 10/1/2003 03/1/2003 03/1/2003 03/1/2003 03/1/2003 03/1/2003 03/1/2003 03/1/1999 01/1/1999	Arrow Disposal Urrutia Inc.

#### **MILITARY**

Kirtland AFB, NM Hurlburt Field, FL Eglin AFB, FL Davis -Monthan, AZ Shaw AFB, SC Little Rock AFB, AR Sheppard AFB, TX Maxwell AFB, AL Charleston AFB, SC Brooks AFB, TX Pope, AFB, NC Ft. Jackson, SC Tyndall AFB, FL

Our executive team has successfully performed refuse and recycling collection services on federal military installations across the United States.



